
EXCHANGE POLICY

- Exchanges are provided for any single item that has a value of less than ten dollars (\$10.00). Change is not given in the event of an exchange.
- Exchanges must be made within ten (10) days of the date of the original purchase. Customer must present the original sales receipt, or a copy of the original sales receipt.
- Exchanges must be approved by the store manager on duty, and appropriate paperwork must be completed.

REFUND POLICY

- Refunds are provided for any single item that has a value of ten dollars (\$10.00) or more.
- Refunds must be made within ten (10) days of the date of the original purchase. Customer must present the original sales receipt.
- Purchases made with cash, check, or pre-paid credit card will be refunded in cash.*
- Purchases made with a credit/debit card will be refunded to the credit/debit card account.
- Appropriate paperwork must be completed, verified by the cashier, and approved by the store manager on duty.

*In the event that a cash refund could deplete the store's available cash, the store manager on duty has the discretion to either provide a partial cash refund and issue a check to the customer for the balance, or issue a check to the customer for the full amount of the refund.

Any suspicion of a customer committing fraud and/or abusing these policies will be addressed on a case-by-case basis, which could include the suspension of a customer's exchange and/or refund privileges.

